

“Appointment with the Director” of Taipei Customs

1. In order to enable the businesses or the public to understand our customs formalities and all other various services, everyone can use “Appointment with the Director or Deputy Directors” to communicate with us face to face, to decrease misunderstandings. By doing so, we hope to cut down lawsuit cases, and illustrate the regulations properly to the public. In addition, the public would know more about Customs services for us to build up a better reputation.
2. Eligible applicants: importers; exporters; brokers; container freight station operators; warehouse operators; forwarders; businesses; the public and travelers. The proven physically and mentally impaired, low-income household and aborigines are priorities. Each application receives five applicants at most.
3. “Appointment with the Director” applicants shall call or fax or come to our office personally in advance, and Subsection of Public Relations & Secretary of Secretariat will contact with the applicants for the meeting. Contact phone number: (03) 383-4265 ext.507 or 509. Fax number: (03) 398-2752. (The application form is also available on line, please click the button below and download it.)
4. After confirming the application, the meeting will be arranged by the Subsection of Public Relations & Secretary and held in the meeting room of the 5th Floor of Taipei Customs Building. The director or deputy directors will attend the meeting to communicate with the applicants, and the related department supervisors will be there for consultation, too.
5. The resolution in the meeting of “Appointment with the Director” will be taken down by the Subsection of Public Relations & Secretary of Secretariat, and consulted by related departments. TPC will reply officially after the meeting. The final results will be tracked by the Subsection of Planning and Evaluation of Secretariat.